



## City of Manchester Parking Division

Denise Boutlier  
Parking Manager  
[dboutlier@manchesternh.gov](mailto:dboutlier@manchesternh.gov)

February 8, 2017

Board of Mayor and Aldermen  
1 City Hall Plaza  
Manchester, NH 03101

RE: Victory Parking Garage

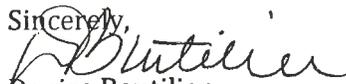
Dear Honorable Board Members:

This letter serves to advise the Board that the Parking Division will be removing the access control system at the Victory Parking Garage. The chip coin system is expensive to operate and is no longer functional. The system is non-"payment card industry" compliant and costly to upgrade or replace.

We plan on installing pay by space meters and will remove the gates/arms and devices. Parking hangtags will replace access cards and hourly/daily parkers will pay the meter to park. We believe this open concept garage will provide a more customer friendly experience.

Funds will be available in our FY17/18 expense budgets to complete the project. Anticipated costs total approximately \$65,000. The time frame to complete the project is 60-90 days.

If you have any questions, please don't hesitate to ask.

Sincerely,  
  
Denise Boutlier  
Parking Manager