

AGENDA

SPECIAL COMMITTEE ON ALCOHOL, OTHER DRUGS, AND YOUTH SERVICES

September 19, 2016
Aldermen Barry, Ludwig,
O'Neil, Shaw, Pappas

3:30 p.m.
Aldermanic Chambers
City Hall (3rd Floor)

1. Chairman Barry calls the meeting to order.
2. The Clerk calls the roll.
3. Wrap Around Initiative FY17 invoice #1, Beneficiary Report and Narrative for July and August.
(Note: Provided for informational purposes only; no action required.)
4. Invoice from Granite United Way for Amber's Place Operation.
(Note: Provided for informational purposes only; no action required.)
5. Reporting requirements for operating agencies receiving CIP funding for detox programs.
(Note: Provided for informational purposes only; no action required.)
6. Update from Leon LaFreniere on the project at 267 Wilson Street.
7. If there is no further business, a motion is in order to adjourn.

Serenity Place

MANCHESTER'S ADDICTION RECOVERY AND EDUCATION CENTER
An NCADD Affiliate

603.625.6980 • Fax: 603.625.6982 • www.SerenityPlace.org • 101 Manchester Street • Manchester, NH 03101



INVOICE Community Improvement Program

CIP Project 610717

Serenity Place
101 Manchester Street
Manchester, NH 03101

August 23, 2016

City of Manchester
Community Improvement Program
ATTN: Kerrie Poplin, Planner II
One City Hall Plaza
Manchester, NH 03101

Invoice Number: 1
Services Rendered: Wrap Around Care Initiative
For the Period: August 1 – August 23, 2016

Dear Ms. Poplin,

Please accept this invoice for the dates listed above in the amount of **\$5,555** for payment to **Serenity Place** for the Basic operational costs of the wrap around care facility and programming.

	<u>CIP</u>
Program Budget:	\$50,000
Amount Earned to Date:	\$5,555
Amount Previously Invoiced:	\$0
Amount Received:	\$0
Amount Requested:	\$5,555
Balance Remaining:	\$44,445

Beneficiary Report Attached: Yes No
Project Narrative Attached: Yes No

Sincerely,

Stephanie Bergeron
Interim CEO
Serenity Place
(603) 625-6980

SUMMARY OF BENEFICIARIES REPORT
FY 2016 – CDBG Public Services (LMC)

AGENCY NAME: Serenity Place

PROJECT NUMBER: 610717 REPORTING MONTH: July 2016

PREPARED BY: Stephanie Bergeron PHONE NUMBER: 625-6980

NUMBER OF NEW (UNDUPLICATED) CLIENTS SERVED THIS MONTH 85

MALE 51 FEMALE 34

FEMALE HEAD OF HOUSEHOLD 4

	#TOTAL		#HISPANIC
WHITE	<u>83</u>	and	<u>1</u>
BLACK /AFRICAN AMERICAN	<u>1</u>	and	<u> </u>
ASIAN	<u> </u>	and	<u> </u>
AMERICAN INDIAN / ALASKAN NATIVE	<u> </u>	and	<u> </u>
NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER	<u> </u>	and	<u> </u>
AMERICAN INDIAN/ ALASKAN NATIVE & WHITE	<u> </u>	and	<u> </u>
ASIAN AND WHITE	<u> </u>	and	<u> </u>
BLACK/AFRICAN AMERICAN & WHITE	<u> </u>	and	<u> </u>
AM. INDIAN / ALASKAN NAT. & BLACK / AFRICAN AM.	<u> </u>	and	<u> </u>
OTHER MULTI-RACIAL	<u> </u>	and	<u> </u>

ELDERLY (≥62 Y.O.)	<u>2</u>	EXTREMELY LOW INCOME	<u>85</u>
DISABLED	<u>8</u>	VERY LOW INCOME	<u> </u>
SMALL FAMILY (1-5)	<u>85</u>	LOW/MODERATE INCOME	<u> </u>
LARGE FAMILY(≥6)	<u> </u>	> 80% MEDIAN INCOME	<u> </u>

Wrap Around Care Initiative Narrative July 2016

The Wrap Around Care Initiative is operating at Serenity Place's Outpatient Services Center on 351 Chestnut Street. This service offers pre-screening, clinical assessment, and intensive case management services on a walk-in or scheduled basis. Trained certified recovery support workers are available to do an initial pre-screen and assessment. Once the appropriate level of care is determined, licensed Clinicians assist with developing and overseeing a recovery action plan in conjunction with a case manager for each client. Case management is also included with on the spot referrals and appointment scheduling. Domestic violence, trauma, child welfare, legal issues, loss of employment concerns, and other issues that might be present are addressed by the case manager and clinician in the recovery action plan. Continuous Recovery Monitoring calls are made by trained peer support volunteers on a daily basis. Peer support workers are available to meet with clients daily to assist with adherence to their recovery action plan, emotional support, and meeting attendance. Outpatient counseling, Intensive Outpatient Program treatment, and clinically managed withdrawal management (inpatient and outpatient) are services that are available at Serenity Place and/or connections to other available services will be made by the peer support workers and case managers with appointments and intakes being made at that time. Residential treatment is available for those who are assessed at this level of care as determined by ASAM (American Society of Addiction Medicine) at either Serenity Place or through referral.

The Wrap Around Initiative served 85 new, unduplicated clients in the month of July. We have outgrown the space and will be expanding into additional space on Chestnut Street to accommodate additional groups and classes as well as additional space for counselors. The program is fully staffed and we are adding an additional counselor who starts on August 29. 20 of these clients are individuals who came to Wrap from Amber's Place as part of Safe Station. The clients from Amber's Place are attending our daily clinical groups at 11:00 AM and 3:00 PM.

We continue to make significant outreach efforts to inform the community about the Wrap Initiative. Of the 102 new clients admitted in July, the referrals are:

- 50 reported that they were not being referred by another agency but coming to us because they are familiar with Serenity Place or learned about Wrap from a friend or family member,
- 10 from Serenity Place's residential programs,
- 5 from Probation and Parole, and
- 20 from Amber's Place/Hope for New Hampshire.

At the time of intake the, the drug of choice indicated was:

- 48 clients reported heroin,
- 6 reported cocaine,
- 22 reported alcohol, and
- 9 reported methamphetamine.

72 of the clients reported that they are currently residing in Manchester with 7 of them indicating that they have been Manchester residents for the past 3 years. 25 of July's clients reported being overdose survivors with 20 of them reporting they received Narcan. None of these clients were emergency intakes due to an overdose.

The age ranges of the newly admitted clients for July are:

21 are 21-25, 26 are 26-30, 27 are 31-35, 4 are 41- 45, 5 are 46-50, and 2 are 50+.

SUMMARY OF BENEFICIARIES REPORT
FY 2016 – CDBG Public Services (LMC)

AGENCY NAME: Serenity Place

PROJECT NUMBER: 610717 REPORTING MONTH: August 2016

PREPARED BY: Stephanie Bergeron PHONE NUMBER: 625-6980

NUMBER OF NEW (UNDUPLICATED) CLIENTS SERVED THIS MONTH 81

MALE 59 FEMALE 22

FEMALE HEAD OF HOUSEHOLD 3

	#TOTAL		#HISPANIC
WHITE	<u>79</u>	and	<u>1</u>
BLACK /AFRICAN AMERICAN	<u>1</u>	and	<u> </u>
ASIAN	<u> </u>	and	<u> </u>
AMERICAN INDIAN / ALASKAN NATIVE	<u> </u>	and	<u> </u>
NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER	<u> </u>	and	<u> </u>
AMERICAN INDIAN/ ALASKAN NATIVE & WHITE	<u> </u>	and	<u> </u>
ASIAN AND WHITE	<u> </u>	and	<u> </u>
BLACK/AFRICAN AMERICAN & WHITE	<u> </u>	and	<u> </u>
AM. INDIAN / ALASKAN NAT. & BLACK / AFRICAN AM.	<u> </u>	and	<u> </u>
OTHER MULTI-RACIAL	<u> </u>	and	<u> </u>

ELDERLY (≥62 Y.O.)	<u>1</u>	EXTREMELY LOW INCOME	<u>81</u>
DISABLED	<u> </u>	VERY LOW INCOME	<u> </u>
SMALL FAMILY (1-5)	<u>79</u>	LOW/MODERATE INCOME	<u> </u>
LARGE FAMILY(≥6)	<u>2</u>	> 80% MEDIAN INCOME	<u> </u>

Wrap Around Care Initiative Narrative August 2016

The Wrap Around Care Initiative is operating at Serenity Place's Outpatient Services Center on 351 Chestnut Street. This service offers pre-screening, clinical assessment, and intensive case management services on a walk-in or scheduled basis. Trained certified recovery support workers are available to do an initial pre-screen and assessment. Once the appropriate level of care is determined, licensed Clinicians assist with developing and overseeing a recovery action plan in conjunction with a case manager for each client. Case management is also included with on the spot referrals and appointment scheduling. Domestic violence, trauma, child welfare, legal issues, loss of employment concerns, and other issues that might be present are addressed by the case manager and clinician in the recovery action plan. Continuous Recovery Monitoring calls are made by trained peer support volunteers on a daily basis. Peer support workers are available to meet with clients daily to assist with adherence to their recovery action plan, emotional support, and meeting attendance. Outpatient counseling, Intensive Outpatient Program treatment, and clinically managed withdrawal management (inpatient and outpatient) are services that are available at Serenity Place and/or connections to other available services will be made by the peer support workers and case managers with appointments and intakes being made at that time. Residential treatment is available for those who are assessed at this level of care as determined by ASAM (American Society of Addiction Medicine) at either Serenity Place or through referral.

The Wrap Around Initiative served 85 new, unduplicated clients in the month of August. We have outgrown the space and will be expanding into additional space on Chestnut Street to accommodate additional groups and classes as well as additional space for counselors. The program is fully staffed and we are adding an additional counselor who starts on August 29. 20 of these clients are individuals who came to Wrap from Amber's Place as part of Safe Station. The clients from Amber's Place, As of August 1, 2016, are in the Wrap program from 9:00 – AM to 3:30 PM. The clients have access to a full day of treatment activities including assessments, case management, referrals to treatment, and scheduled clinical groups. Lunch is also served. Clients are able to return to Amber's Place in the evening if necessary until the transition is made for another agency to step in to assist with temporary shelter. Serenity Place will continue to assist with the streamlining of the Safe Station process.

We continue to make significant outreach efforts to inform the community about the Wrap Initiative. Of the 81 new clients admitted in August, the referrals are:

- 47 reported that they were not being referred by another agency but coming to us because they are familiar with Serenity Place or learned about Wrap from a friend or family member,
- 34 from Amber's Place/Hope for New Hampshire.

At the time of intake the, the drug of choice indicated was:

- 64 clients reported heroin,
- 5 reported cocaine,
- 4 reported alcohol, and
- 8 reported methamphetamine.

52 of the clients reported that they are currently residing in Manchester with 9 of them indicating that they have been Manchester residents for the past 3 years. 32 of August's clients reported being overdose survivors with 22 of them reporting they received Narcan. None of these clients were emergency intakes due to an overdose.

The age ranges of the newly admitted clients for August are:
16 are 21-25, 29 are 26-30, 26 are 31-35, 4 are 41- 45, 5 are 46-50, and 1 was 50+.



Granite United Way

www.graniteuw.org

LIVE UNITED™

Project Name: Amber's Place Operating Support
Project Number: 612016

July 14th, 2016

City of Manchester
Community Improvement Program
Attention: Todd Fleming, CIP Coordinator
One City Hall Plaza
Manchester, NH 03101

Date 8-15-2016
Vendor Code _____
Invoice Total \$ 53,147
Fund/Org. 20FGC10968
Project # 612016
PO # _____
Approved _____

Invoice Number: 1

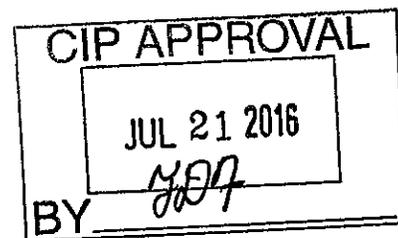
Services Rendered: Amber's Place operation including substance free accommodations, clinical connections and client supports. *Further detailed in program reporting narrative.*

For the Period: June 2016

Dear Todd,

Please accept this invoice for the month of June 2016 in the amount of \$53,147 for payment to Granite United Way for Amber's Place Operation.

Program Budget:	\$100,000
Amount Earned to Date:	\$0,000
Amount Previously Invoiced:	\$0,000
Amount Received:	\$0,000
Amount Requested:	\$53,147
Amount Remaining:	\$46,853



Candy Reed, CFO

Merrimack County
46 South Main Street
Concord, NH 03301
603.224.2595

Southern Region
22 Concord Street
Manchester, NH 03101
603.625.6939

North Country
P.O. Box 311
Littleton, NH 03561
603.444.1555

Northern Region
P.O. Box 614
Berlin, NH 03570
603.752.3343

Upper Valley
21 Technology Drive
West Lebanon, NH 03784
603.298.8499

Central Region
258 Highland Street
Plymouth, NH 03264
603.536.3720

SUMMARY OF BENEFICIARIES REPORT #612016 Amber's Place

EXECUTIVE SUMMARY

During the period of June 2016 59 clients received substance free accommodations alongside food and peer supports.

All 59 clients also received Hope for NH Recovery Counseling which includes work with a Peer Recovery Coach, who identify personal environmental barriers to getting well and build the clients "recovery capital."

PROGRAMMATIC SUMMARY

NUMBER OF CLIENTS SERVED NEEDING A BED 59
AVERAGE NUMBER OF NIGHTS PER STAY FOR CLIENTS NEEDING A BED 3.6
NUMBER OF NIGHTS THE FACILITY WAS AT FULL CAPACITY FOR OVERNIGHT STAYS 1
NUMBER OF CLIENTS REFERRED TO OTHER AGENCIES 27

Of the 59 clients receiving care at Amber's Place 18 were discharged to an Inpatient Residential Treatment Program, 6* were discharged to an Outpatient Residential Treatment Program, 3 were discharged to Other Recovery Housing Options, 2 were discharged to Medical detox, and 1** was discharged to Medicated Assisted Treatment.

*Client referred after discharged and not accounted in NUMBER OF CLIENTS REFERRED TO OTHER AGENCIES figure

**Client referred after discharged and not account in NUMBER OF CLIENTS REFERRED TO OTHER AGENCIES figure

DEMOGRAPHIC SUMMARY

MALE 38 FEMALE 21

FEMALE HEAD OF HOUSEHOLD

	#TOTAL		#HISPANIC
WHITE	55	and	-----
BLACK /AFRICAN AMERICAN	1	and	-----
ASIAN		and	-----
AMERICAN INDIAN / ALASKAN NATIVE	1	and	-----
NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER		and	-----
AMERICAN INDIAN/ALASKAN NATIVE & WHITE		and	-----
ASIAN AND WHITE		and	-----
BLACK/AFRICAN AMERICAN & WHITE	1	and	-----
AM. INDIAN / ALASKAN NAT. & BLACK / AFRICAN AM.		and	-----
OTHER MULTI-RACIAL	1	and	-----

AGE RANGE	18-20_3_	21-25_18_	26-30_19_	31-35_9_	36-40_5_	41-45_4_
	46-50__1_	50+__0_				

ELDERLY (≥62 Y.O.)	0	EXTREMELY LOW INCOME	59
DISABLED	0	VERY LOW INCOME	-----
SMALL FAMILY (1-5)	na	LOW/MODERATE INCOME	-----
LARGE FAMILY (≥6)	na	> 80% MEDIAN INCOME	-----
VETERANS	0		

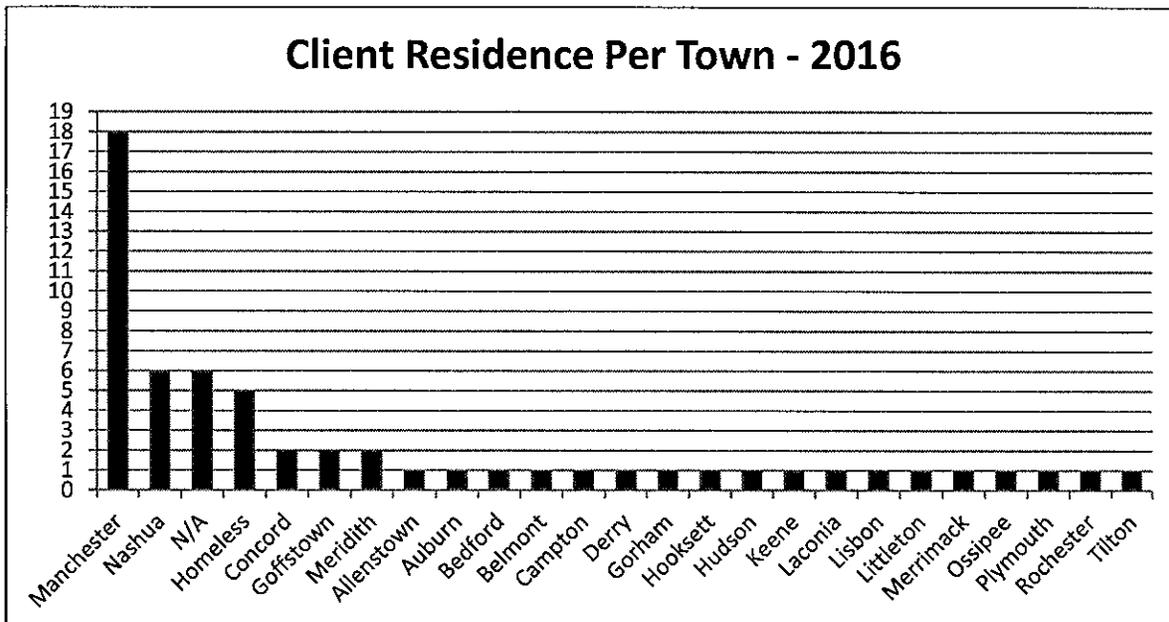


Figure 1: Data for towns was only available for the current year. Working on collection to track prior years.

- ATTACHMENT C -
REPORTING REQUIREMENTS

The Operating Agency shall provide reports to the City in the manner set forth hereinafter:

Narrative progress report monthly commencing on June 2016 with detail project progress and citing any changes or occurrences which significantly or substantially impact the project. The Operating Agency shall include the responses to the following questions in the monthly narratives:

1. The number of clients served?
2. Age Range of Clients being served (21-25, 26-30, 31-35, 41-45, 46-50, 50+)?
3. Residency of the clients within the last 3 years?
4. The number of clients served needing a bed?
5. Average number of nights per stay for clients needing a bed?
6. The number of nights that the facility was at full capacity for overnight stays?
7. Describe the services that were provided?
8. Identify connections that were made with clinical resources such as medication assisted treatment, medical detox, inpatient/outpatient residential treatment programs, social detox programs, faith based recovery programs, other recovery housing options, etc.
9. Number of clients referred to other agencies?
10. Number of veterans served?
11. Other relevant quantitative data analysis that would assist in evaluating program performance.

CIP Beneficiaries Report monthly commencing on June 2016